

SEWING MACHINE REPAIR TECHNICIAN

We Provide Training:

You do not have to know sewing machines to be a Sewing Machine Repair Technician. Finger Lakes Fabrics (FLF) will provide training!

Many Sewing Machine Repair Technicians have a background in mechanics, electrical servicing, handyman services, HVAC repair, auto mechanics, small machine mechanics and appliance repair.

Finger Lakes Fabrics will cover costs for the technician to attend in-person manufacturer training for certification on specific machines. Next training is in Chicago, January 30 to February 3rd. In addition, FLF will provide additional in-person, written and online training. All technicians have access to ongoing online training available on-demand and for use while repairing machines.

Job Duties:

- Technician repair and service machines, including a standard “clean, oil and lubricate” service as well as replicating customers’ machine issues and troubleshooting solutions.
- Occasionally, technicians provide on-site repair services, traveling to a customer’s home or business.
- Verify warranty and service contract coverages, develop estimates, write repair orders, and maintain customer records.
- Technician research needed parts and work with the manufacturer to order replacement parts for machines.
- Technicians also use a point-of-sale system to track detailed notes on customer repairs and to look up previous repair history.
- Technicians speak with customers and FLF owner as well.

Skills:

- Work with Hand tools - Experience working with common mechanical hand tools (screwdrivers, wrenches, Allen wrenches etc.) Experience performing electronic troubleshooting and repair.
- Customer service - Strong interpersonal and customer service skills.
- Research - Must be able to work with limited supervision. Great attention to detail.
- Driver's License - Valid Driver License and clean driving record.
- Computer skills - Computer operation skills (online research, typing and data input, etc.)

Physical Demands:

- While performing the duties of this job, the employee is occasionally required to climb or balance.
 - The employee must occasionally lift and/or move up to 60 pounds.
 - Must have the ability to manually grip and manipulate items often in a repetitive motion, (items such as but not limited to hand tools).
- Must be able to participate in training courses online and in-person (some travel may be required)

Must be able to drive to perform outside service.

Job Type: Part-time

Pay: \$20.00 - \$23.00 per hour

Schedule: Flexible and negotiable – Tuesday through Saturday

Work Location: 1400 East Genesee Street, Skaneateles, NY 13152

Interested? Email: jolene@fingerlakesfabrics.com